



# Customer Survey

from a Customer's Perspective

**Spectris Solaris®**  
MR INJECTION SYSTEM

## 100% CUSTOMER SATISFACTION



**Spectris Solaris®**  
MR INJECTION SYSTEM

### Additional Highlights

- 100% of customers say Medrad sales representatives were helpful and courteous
- 97% of customers said Medrad sales reps were knowledgeable about Spectris Solaris features and benefits
- 97% of customers agree that the installation and applications/demo of their Spectris Solaris was convenient and comprehensive

### What Our Customers Are Saying:

"It's really easy-to-use. The display is user-friendly and easy to read and there are less pages to go through."

"Very reliable and user-friendly."

"It's easy to operate. It shortens time and increases productivity."

**Results from a recent Spectris Solaris® customer satisfaction survey revealed these key highlights:**

- 100% of users claim that Spectris Solaris is easy to use
- 100% of users report overall satisfaction with Spectris Solaris
- 80% of customers who used our first generation MR injection system, Spectris®, agree that the Spectris Solaris is an improved system

Survey was conducted in the U.S. by Campos Market Research, July-October 2003

**To find out more about Spectris Solaris visit our website at [www.medrad.com](http://www.medrad.com)**

Or contact your local Medrad representative at 1-800-633-7231.

Medrad, Inc. is ISO 9001/ISO 13485 Certified.

Medrad and Spectris Solaris are federally registered trademarks of Medrad, Inc. U.S.A.

© 2004 Medrad, Inc. All Rights Reserved.

SPESOL NA RSCH 202649 Rev. A

**CE** 0123

**MEDRAD®**